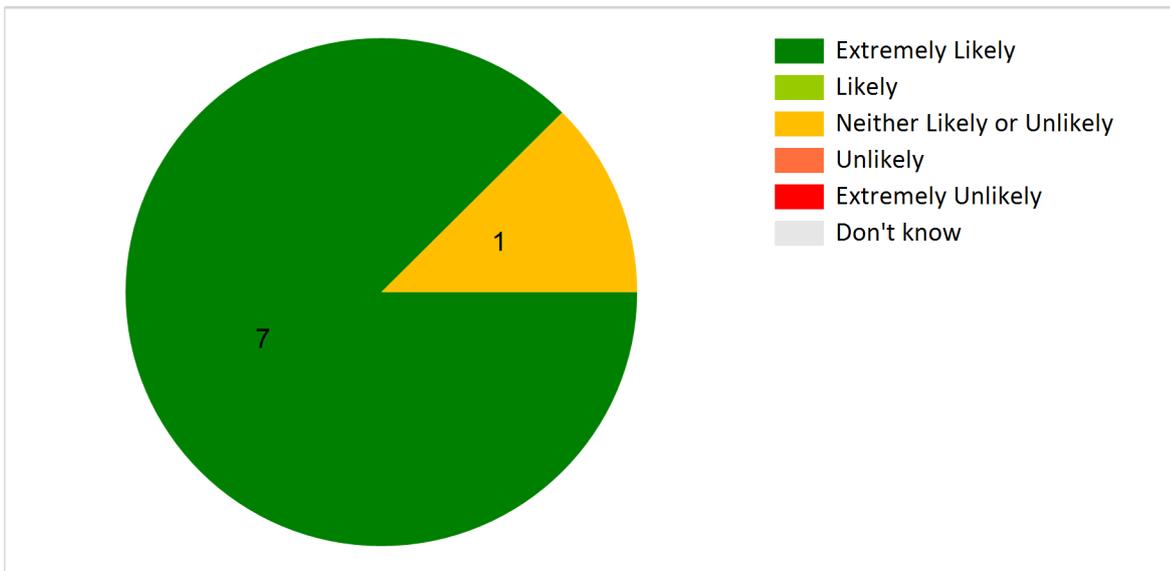


The Mill Medical Practice

Start Date: 01/04/2016 End Date: 30/04/2016

Feedback Type	Reponses
Manual	5
Public	3
Total	8



What is your main reason for choosing that response?

I called in this afternoon and spoke to the receptionist - Amanda - I think her name was and she could not have been more helpful in arranging for someone to see a particular doctor at a particular time. Granted it was a request from a psychiatrist at The Priory but it was absolutely no problem. I fully appreciate there needs to be rules about making appointments and I have always followed these but this was an exception and it was respected with absolutely no fuss. in general I am so appreciative of the service I and all the sisters in my care receive from The Mill and the ability to always get an appointment as needed

Perimenopause

Trying to get an on line appointment to be told there aren't any isn't good enough. Why have on line booking when there aren't any. I don't expect to have one straight away but it's not unreasonable to expect something.

Very skilled professional. If need appointment always get one on the day. Carry out minor procedures.

No comments

Dr Cerullo is wonderful, welcoming and always helpful. He always has time for his patients and really helps them to get the best care possible. He gives the best advice and you feel that he has listened to you and understood your situation. I have had a bad time recently and he has really been the best. I hope he stays with you for a long time.

We are very fortunate to be part of an excellent medical practice. The doctors and nurses are all very thorough, dedicated and caring. We as a family feel very blessed. We have always received excellent treatment. The doctors and nurses are all easy to talk to and take their time with us. The reception staff are always polite, friendly and try to help and do their best. We can nearly always get an on the day appointment with our GP or another GP. We feel we are very well served. Thank you all for all you do for us. It is very much appreciated. Thank you Miss Gaye M Hebard

Having been with the practice over 30 years and my family. It has been a most wonderful practice over the years, brilliant service and attention at all times