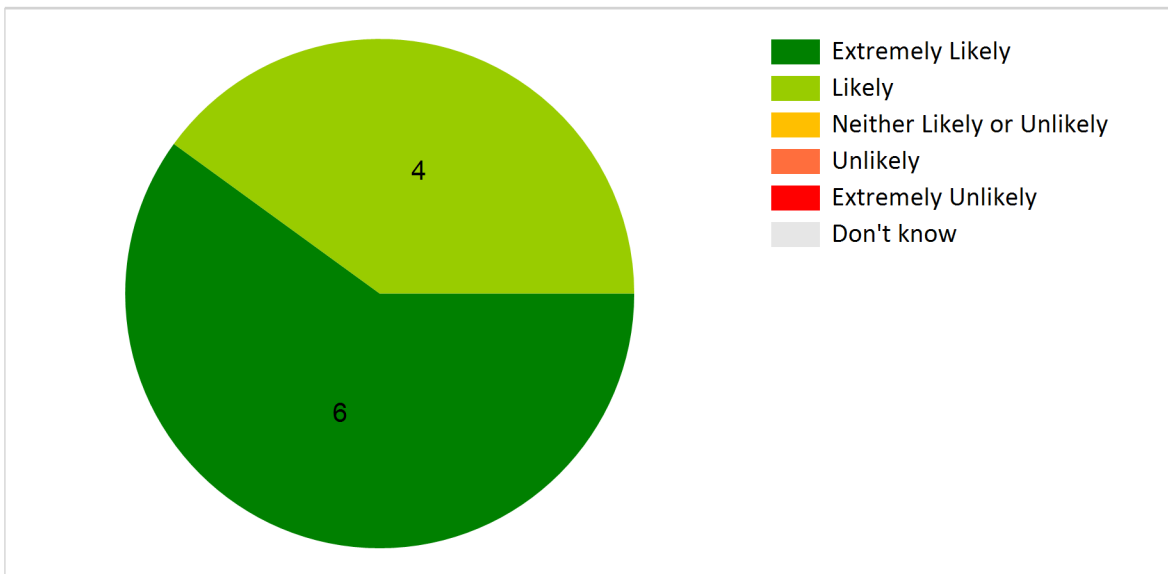


The Mill Medical Practice

Start Date: 01/10/2015 End Date: 31/10/2015

Feedback Type	Reponses
Manual	8
Public	2
Total	10



What is your main reason for choosing that response?

Excellent helpful care. Efficient appointment system not too difficult to get appointment with my own doctor.
The doctors and receptionist was helpful.
Receptionist extremely helpful and lovely approach
The patient access scheme is very helpful
Thank you
Melisa is so efficient and very helpful
Length of time it takes to phone to get an appointment as often cant get through to surgery when have to plea at 8am on the day for an appointment. Otherwise a very good service. All GP surgeries should have information about Domestic abuse and were to get help on information screens.
The staff are friendly, helpful and efficient. I can always get an appointment with my doctor whenever I need one. Very impressed with the quality of service provided.
Always very helpful - able to get an appointment without too much trouble

The surgery is staffed by kind and responsive people who seem to enjoy going the extra mile to be helpful - reception/admin staff and clinical staff. Continuity of care is good too.

Love the ability to book an urgent appointment on the day if I need it and also to speak to my GP or the duty doctor for advice.

I know from the news the NHS and primary care are struggling to balance the books and there are financial incentives to encourage doctors to refer and provide less but the team at the Mill seem to manage things so it doesn't feel like it.

I have nothing but high praise for all the treatment I have received from Dr Simons and Melisa (room 6) Excellent