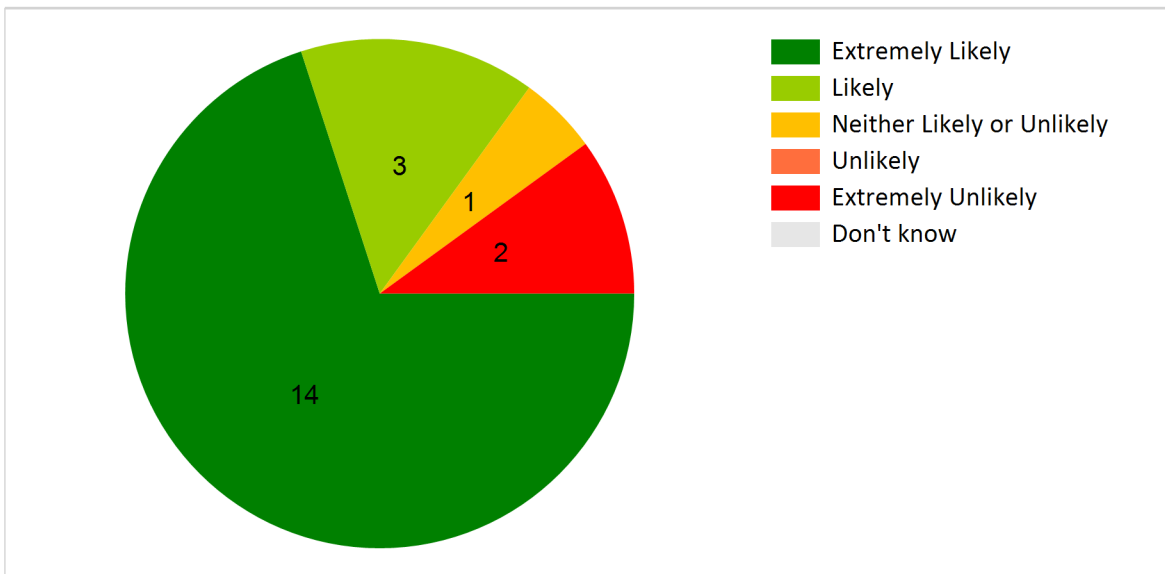


# The Mill Medical Practice

Start Date: 01/03/2015 End Date: 31/03/2015

Feedback Type	Reponses
Manual	16
Public	4
<b>Total</b>	<b>20</b>



## What is your main reason for choosing that response?

Friendly doctors and appointment system great.
Friendly, approachable, easy to talk to
The service I get is very good and nurses & doctors are excellent they do look after us they listen to and understand us. I would love to come this surgery.
No comment
No comment
Friendly and helpful doctors who really care about their patients.
good service
No comment
Its a good practice. Have seen several GPs all have been excellent.
The Gps are all extremely pleasant as are all the receptionists but one comment - it would be helpful to the receptionists if the GP could let them know when they are away! E.g. "I will see you in a week from today" when you come to book the the receptionist will often say "oh sorry she/he is away that day"

No comment

Doctors don't seem to care what's wrong with you.

You're an extremely efficient practice

No comment

The doctors are generally good, but trying to get an appointment is a nightmare. I work in London, having to ring at 8am when I'm normally in the office is not ideal and not being able to ever book appointments in advance even though this option theoretically exists is a joke.

Very poor access to appointments. No access to appointments at a time to suit my work or on any other day. Poor parking provision. Ambivalent staff. Appointment over one hour late.

Prompt, friendly, professional service

Provide more doctors surgery out of hours opening times even if central government pay double to STOP abuse of A& E

This is a great practice

Reception were great!